**Observation Template**

Usability Test

User Name: Jennifer

Team: RUSH

**Task#:1-7**

**Specific errors encountered:**

* Hard to find the profile setting(task2)
* Hard to add a reminder in a day (find icon)(task4)
* Some of buttons too small to click

**Path Taken:**

* Welcome page->login page->setting page->my note page -> calendar page->materials page

**Communication during the tasks:**

**General Observation:**

The user think the design of this interfaces are reasonably and great, The user did not encounter any obvious problems during use

|  |  |
| --- | --- |
| Metric | Observation |
| Time taken to complete task | 11 Minutes 15 seconds |
| Number of errors encountered | 2 |
| Number of help requests | 1 |
| Number of negative comments | 0 |
| Number of positive comments | 1 |